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PATENT
Customer No. 60,668
Attorney Docket No. 08020.0012-00
SAP Reference No. 2003P00902 US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)
Hilmar WECHSEL) Group Art Unit: 3687
Application No.: 10/787,206) Examiner: IWARERE, Oluseye
Filed: February 27, 2004) Confirmation No.: 4681
For: SYSTEMS AND METHODS FOR)
MANAGING PRODUCT RETURNS)
USING DECISION CODES)

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

REPLY TO OFFICE ACTION

In reply to the Office Action mailed April 1, 2009, the period for response
extending through July 1, 2009 please reconsider this application in view of the
following remarks.

Remarks begin on page 2.